Associate Audiologist

Rhiannon Carroll

Healthcare Science

As an Associate Audiologist, I perform hearing tests, fit hearing aids and provide support and rehabilitation to patients with hearing loss. It's an incredibly fulfilling role as hearing loss can have such a profound impact on how people interact with the world around them. Being able to help people reconnect with their environment is very uplifting. I get a lot of satisfaction from my job role, seeing the impact we can make on people's day to day life.





I love the interaction we have with patients. Initially we take a history before completing a hearing test, so we get to know people well and people really open up to us about their problems. It can be easier to talk to us than the people around them as hearing loss is so easily dismissed. When we follow up with patients after they've had their hearing aid fitted, we learn how it has helped them and the difference it has made. It's so fulfilling. I love the fact that the profession is constantly evolving as technology evolves, so there's always something new to learn and adapt too, which keeps the work interesting.

Most audiologists join the profession via a university degree. I joined via an apprenticeship of sorts. I was a military medic for seven years and after leaving the Army, I had intended to study nursing. However, an opportunity arose to join audiology as an associate and complete different university courses, which would enable me to apply for equivalence to become a qualified audiologist. I'm currently in the process of this.

I love the route that I chose as it has enabled me to have a family, work in a full-time job and still be able to progress without having to go to university full time. And this is something I wouldn't have been able to accommodate otherwise.

The NHS is an institution I'm immensely proud of. Having served in the British Army I'm incredibly proud to continue my contribution to this country via the NHS.